**Module 2 Assessment (Graded)**

1.Question 1

End users are \_\_\_ users, since they use the product. Their supervisors are \_\_\_ users, if they use the product only occasionally or indirectly. Instances of both types of users are \_\_\_, since they are affected by the product.



primary / intermediary / stakeholders



direct / tertiary / customers



direct / indirect / customers



primary / secondary / stakeholders

**ANSWER:** (d) primary / secondary / stakeholders

2.Question 2

When forming the requirements for a software product to monitor a person's physical health, what background characteristics of users should be considered? Choose two that are correct.



Income level



Personality traits



Background knowledge (e.g., computer skills)



Sensory abilities (e.g., sight)

**ANSWER:** (c) Background knowledge (e.g., computer skills)

(d) Sensory abilities (e.g., sight)

3.Question 3

Ways to elicit requirements from end-users include \_\_\_. Choose three that are correct.



focus group discussions



sequestering the users until they decide



end user interviews



watching the tasks end users do

**ANSWER:** (a) focus group discussions

(c) end user interviews

(d) watching the tasks end users do

4.Question 4

Requirements elicitation is an activity with stakeholders involving interactions that are \_\_\_. Choose two that are correct.



passive



exploratory



balanced



Interrogative

**ANSWER:** (b) exploratory

(c) balanced

5.Question 5

A use case description defines a task supported by the software product, including the task goal, participating \_\_\_ involved in the task, the \_\_\_ that must be met once the task is completed normally, and the main steps of the task in the \_\_\_.



users / effects / normal flow



actors / effects / basic flow



users / post-conditions / normal flow



actors / post-conditions / basic flow

**ANSWER:** (d) actors / post-conditions / basic flow

6.Question 6

Within a use case description, what is the difference between a precondition and a trigger?



The actors cause triggers to occur, while the product causes preconditions to be true.



A precondition is a state that is met beforehand, while a trigger is an event that causes the use case to start.



When a precondition for the use case become true, the trigger occurs to start the use case.



When a trigger occurs, the preconditions for the use case become true for the use case.

**ANSWER:** (b) A precondition is a state that is met beforehand, while a trigger is an event that causes the use case to start.

7.Question 7

A wireframe used during requirements elicitation is a good way to specify \_\_\_.



the relationships between states of the product user interface



the actors involved in using the product



the important information to be displayed



the quality of graphics to be displayed

**ANSWER:** (c) the important information to be displayed

8.Question 8

Movie-style storyboards can use fictional characters with specific \_\_\_ to depict the different types of users, and their goals, behaviors, and characteristics, in the markets to be addressed by the software product.



personas



names



clothes



Ages

**ANSWER:** (a) personas